



BigDog
SUPPORT SERVICES

January 2020 Newsletter

AUSTRALIA ON FIRE

QUEENSLAND
HUMAN RIGHTS
ACT 2019

HAPPY
Australia
26TH JANUARY *Day*





NEWSLETTER

ndis
REGISTERED
PROVIDER

Steven's Editor Notes

Hi everyone,

What can we say about the recent disastrous fires that have plagued Australia since November? The following poem was written by Troy Gerdes and has captured, for me the story...

Hats off to these Heroes

"I love a Sunburnt country, a land of sweeping plains.

But I've gotta tell ya mate, I like it better when it rains.

The countryside is dying and there's just no end in sight,
and just to rub salt in the wounds, the bush has caught
alight.

The landscape is on fire from Brisbane to the Gong, and
everybody's asking "where the hell did we go wrong?"

But we can get through this one if we help each other
out.

Take care of your neighbour, that's what Aussies are
about.

The rain is going to fall again, the good times will return.

But living in Australia means at times it's going to burn.

So if you need a helping hand, just give a mate a call.

We're all here to help you out and catch you when you
fall.

The RFS, the SES, the Firey's, and Police,

All put their lives upon the line to help to keep the peace.

So hats off to these heroes and thanks for all you do

And I hope when this is over we can make it up to you!"

Troy Gerdes



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News Hound AUSTRALIA ON FIRE

Record low rainfall has contributed to a continent-scale emergency that has burned through more than 5 million hectares and alarmed scientists, doctors and firefighters.

In November dry and windy conditions brought on the start of an early and particularly devastating bushfire season in NSW and Queensland. In NSW, an unprecedented 17 emergency level fires were burning at the same time on the Mid-North and North Coasts where hundreds of homes have been destroyed.

Homes were also lost in Queensland where fires ravaged the Sunshine Coast, Gold Coast hinterland and Darling Downs.

Soil moisture is at historic lows in some areas, and rainfall in the first eight months of the year was the lowest on record in the northern tablelands and Queensland's southern downs.

Bushfires in NSW dominated the lead into Christmas. With more than 100 fires burning across the state, it was three fires - Gospers Mountain mega-fire northwest of Sydney, the Green Wattle Creek blaze southwest of Sydney, and the Grose Valley fire in the Blue Mountains - that caused the most concern.

Damage to the Gondwana rainforests in 40 reserves between Brisbane and Newcastle prompted the Unesco world heritage centre to last month express their concern to Australian authorities. The reserves include the largest areas of subtropical rainforest on the planet, some warm temperate rainforest and nearly all the world's Antarctic beech cool temperate rainforest. They are considered a living link to the vegetation that covered the southern supercontinent Gondwana before it broke up about 180m years ago.

PM Scott Morrison was criticised for taking a family vacation in Hawaii during the crisis.

Everyone at BigDog extend our deepest sorrow for those who have lost family members, particularly those who were volunteering as firefighters, to those who have lost their homes and pets or livestock. Please let it rain soon.



Red Tape Slashed

In a big win for small businesses seeking to deliver disability services the Minister for the National Disability Insurance Scheme (NDIS), Stuart Robert, announced changes to the NDIS Provider Registration Rules to simplify registration, all whilst not reducing safeguards for NDIS participants.

The changes, made in response to feedback from across the disability sector, will address the disproportionate regulatory burden on some NDIS providers, particularly small businesses delivering lower risk supports such as therapies, home modifications and specialist equipment.

Currently, the Rules push all providers that are incorporated into a certification audit process, irrespective of the types of supports delivered. This has the effect of placing different regulatory requirements on providers delivering lower risk supports, based on whether they are incorporated or not.

From 1st January 2020 there will no longer be a need for all incorporated providers to undertake a certification audit based solely on the fact on whether or not they are incorporated. Instead, audit requirements will be based solely on the level of risk associated with the supports provided to participants.

Minister Robert said the change would streamline the registration process for the many small businesses seeking to become NDIS providers, whilst not reducing the responsibilities of registered providers or the full range of compliance and enforcement actions

the NDIS Commission can take to safeguard people with disability.

‘The rule changes announced today are a win for the vast majority of NDIS providers that are small businesses, such as speech pathologists, occupational therapists and assistive technology providers.’

‘As we deliver the final 20% of the NDIS, we will continue to listen to participants, industry and advocates and prudently make changes to ensure the NDIS is functioning as it should.’

‘I know this is a welcome change which will ensure more businesses can continue to provide much needed support for NDIS participants right across the country.’

Help with reviews and appeals

If you are not happy with a decision made by the NDIA, you can apply for an internal review of the decision. When you apply, you need to explain why you think the decision was wrong. You can find a copy of the application form on the NDIS website.

If you are not happy with the outcome of the internal review, you can appeal to the Administrative Appeals Tribunal for an external review. The AAT is independent of the NDIA and will review the decision. There are disability advocacy organisations that have been funded to help you through the process. They will help you free of charge. You can find a list of those organisations on the Department of Social Services website.

<https://www.disabilityloop.org.au/>

Queensland HUMAN RIGHTS ACT

The aim of the Queensland Human Rights Act 2019 is to consolidate and establish legal protections for certain human rights recognised under international law.

Queensland is the third jurisdiction in Australia to introduce human rights legislation, behind the ACT and Victoria. Before the creation of the Queensland Human Rights Act 2019, Queensland lacked blanket legislative protection of basic human rights. However, in Australia, some rights are protected by anti-discrimination legislation.

In Queensland, some human rights are reflected in legislation such as the Anti-Discrimination Act 1991, which prohibits discrimination on the basis of grounds including race, sex, age and impairment.

Human rights are essential in a democratic and inclusive society that respects the rule of law. The Act recognises that human rights must be exercised in a way that respects the human rights of others and should be limited only after careful consideration and only in a way that can be justified.

An important consideration is: who has human rights? Section 11 of the Act states:

- All individuals in Queensland have human rights.
- Only individuals have human rights.

Note – This means that a corporation does not have human rights.

The aim of human rights instruments is the protection of those vulnerable to violations of their fundamental human rights.

There are some groups who, for various reasons may be particularly vulnerable to human rights issues, or who may have

traditionally had their rights limited or not protected at all and as a result, require special protection for the equal and effective enjoyment of their human rights.

Examples of groups in Australia who may be particularly vulnerable to human rights issues include:

- Aboriginal peoples and Torres Strait Islander peoples
- people seeking asylum
- culturally and linguistically diverse people
- people living in poverty
- people with a disability
- people with mental health concerns
- children in out of home care

“A Human Rights Act for Queensland gives you a voice if you are marginalised, vulnerable, and reliant on government services, encountering bad practices.” – Stephen Keim, Queensland Bar Association.

The modern idea of human rights is based on the Universal Declaration of Human Rights drafted by the United Nations.

The Universal Declaration of Human Rights (UDHR) is a milestone document in the history of human rights. Drafted by representatives with different legal and cultural backgrounds from all regions of the world, the Declaration was proclaimed by the United Nations General Assembly in Paris on 10th December 1948 as a common standard of achievements for all peoples and all nations.

The Declaration details all rights that are the basic minimum necessary to enjoy a dignified human life.

Toowoomba NDIS Regional Workforce Research Findings

Workability Queensland

City Golf Club

Monday 16th December

This project seeks to assess the impact of the NDIS on labour market/skills supply gaps, occupations difficult to fill, and employment growth opportunities in different regional locations where the NDIS has already been rolled out across Queensland.

The project team includes researchers from CQ University, CSIRO's Data61 and Global Community Resourcing in collaboration with the Community Services Industry Alliance and WorkAbility Queensland.

Growth in the number of NDIS participants has been slower than predicted in Queensland and Toowoomba NDIS region, but growth continues.

- Predicted number 6,600 by 30th June 2017
- Actual number 4,172 as at 30th June 2019
- As at 30th September 2019 there were 848 active registered providers in the Toowoomba region.

Of those providers:

- 548 provided capacity building services (327 active in the last quarter)
- 410 provided core services (260 in the last quarter)
- 198 provided capital services (80 in the last quarter)

While transition has been difficult for partici-

pants, providers and workers, the benefits of the scheme are recognised and strong commitment to make it work.

However, stakeholders voiced several concerns about the impact of the changes on the quality assurance of non-registered providers and services.

Review of the findings

The rollout is occurring more slowly than expected so demand for workers should continue to increase and also note the following:

- NDIS job ads have been increasing over time and offer a range of roles
- The supply of new workers has been increasing rapidly but VET student enrolments look less healthy
- Many existing workers report skills gaps especially for technical skills
- Support coordination in demand in the region requiring new sets of skills.

Highest growth is in individual support, which includes a variety of roles from assistance with daily living and household support to assisting with social and community participation and help in getting and keeping a job.

Most providers prefer workers to complete a minimum of a Certificate III in a relevant field, but this is secondary to their focus on the right fit with the values of the organisation, the person-centred focus of the NDIS, and the employability skills required to work with people with disability.

Community PARTNERSHIPS

Community Radio 40th Year

From humble beginnings in a room at the Darling Downs Institute of Advanced Education, now the University of Southern Queensland (USQ), 102.7 FM now operates from their building at 1 Scholefield Street in the Toowoomba CBD.

"I started back in 1980 at the USQ doing a folk program," remembered current President and Presenter Pat Menz.

"We used to get the media students to do a 10-minute news bulletin for us each day."

"We really are like a family down here and we have a lot of fun too."

"I had a 79-year-old-teenager come in the other day to renew her membership."

"We're always looking for new members and, of course new sponsors."



To obtain a copy of WhatsUp in Disability magazine or to be an advertiser, please contact WhatsUp via:

Office 4/33 Bell Street, Toowoomba

Email admin@whatsupindisability.org

Phone 4632 6678

Online www.whatsupindisability.org

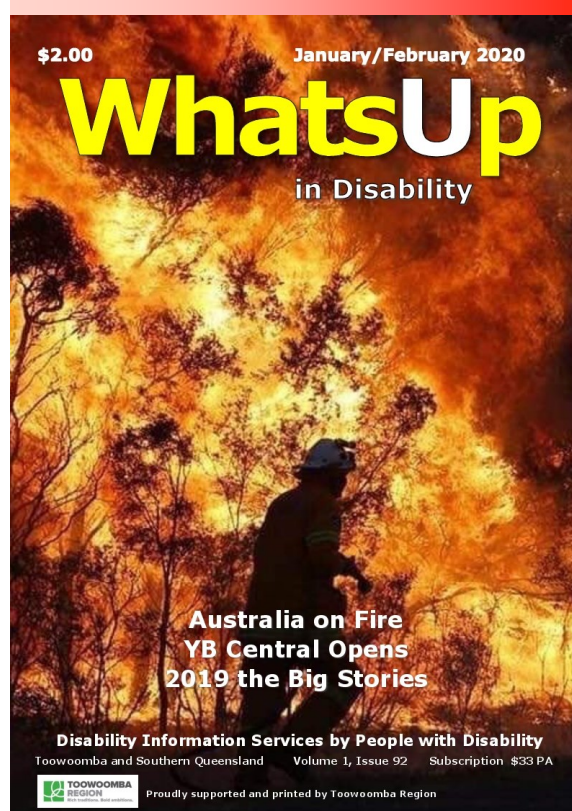
Jan/Feb Magazine

WhatsUp in Disability

Stories in this issue include:

- Australia on Fire
- Human Rights Queensland
- Workability Queensland
- NDIS Updates
- YB Central Opening
- Community Radio 102.7
- Autism Training for Police
- 2019 Big Stories

Steven Paull President



2019 Big STORIES

January Canada granted asylum to 18yo Saudi refugee Rahaf al-Qunun. Now known as Rahaf Mohammed, she said she feared being killed by her family for renouncing Islam and had barricaded herself in a Thai hotel room after her passport was confiscated in an attempt to flee to Australia.

February Days of torrential rain saw parts of drought-ravaged Northern Queensland inundated by a one-in-500-years flood which destroyed homes and killed more than 500,000 head of cattle, causing up to \$2 billion in damages.

March In New Zealand's worst-ever mass killing in peacetime, 28yo Australian man Brenton Tarrant allegedly murdered 51 people and injured 50 more in an attack on two mosques in Christchurch.

April After spending seven years inside the Ecuadorian embassy in London, WikiLeaks co-founder Julian Assange was arrested was removed from the premises.

The Notre Dame Cathedral in Paris went up in flames, destroying its wooden spire and roof, valuable art and other treasures inside.

May The Morrison Government was re-elected. It didn't all go the Coalition's way with former PM Tony Abbott losing his seat. With Labor leader Bill Shorten making way for someone else to have a go, Anthony Albanese became the new federal Labor leader.

June Aussie tennis champion Ash Barty became world's number 1 ranked player. It's a position she ended the year with.

July Billionaire hedge fund manager Jeffrey Epstein - whose social circle included Prince

Andrew, Donald Trump and Bill Clinton - was charged with assaulting and trafficking girls as young as 14yo.

August After the biggest manhunt in Canadian history, the bodies of Canadian fugitives Kam McLeod (19yo) and Bryer Schmegelsky (18yo) were found in remote Canadian bushland. The pair were charged with the murders of Aussie Lucas Fowler (23yo), his American girlfriend Chynna Deese (24yo) and 64yo Canadian university lecturer Leonard Dyck.

September Ahead of the UN Climate Change Summit in New York, an estimated four million people across 185 countries (including around 300,000 Australians) participated in climate strikes.

October Uluru was closed to climbers. The traditional owners, the Anangu people, closed the sacred site on 26th October. The months preceding the rock's closure to climbers saw an influx of tourists including One Nation's Pauline Hanson.

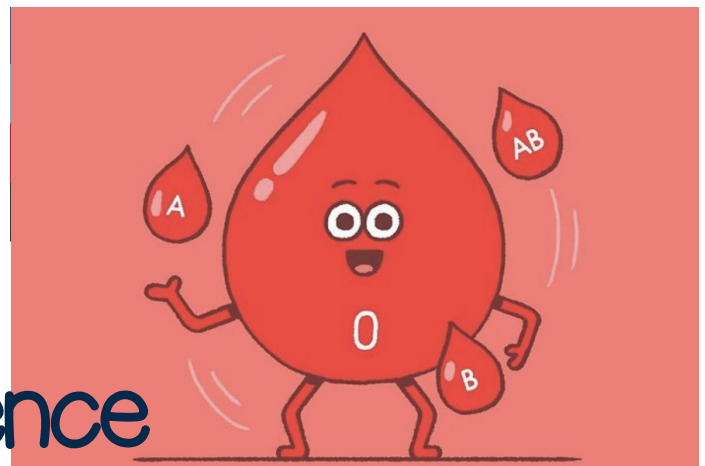
November The Aged Care Royal Commission's interim report was released, and it didn't pull its punches. "This cruel and harmful system must be changed.... Older people deserve so much more," is the starting point. The Morrison Government provided another \$500 million for priority areas, but more is needed, pretty much everyone says. The inquiry continues into 2020.

December A volcanic eruption on New Zealand's White Island killed 18 people (two people have not been found), including 16 Australians. A popular tourist spot located almost 50km from the east coast of the North Island in the Bay of Plenty.



Science

These humpback whales have come back from the brink of extinction. Thanks to conservation efforts, they've gone from a few hundred to 25,000!



In a breakthrough that could save thousands of lives, scientists convert all blood types to the universal type O that is safe for all patients to receive




Scientists found an edible mushroom that eats plastic, and it could clean our landfills



New study finds that dog's highly evolved sense of smell can identify cancer with incredible accuracy



Rice farmers around the world are using ducks instead of harmful pesticides! Ducks feed on insects and weeds, without touching the plants



Colombian women with visual impairments trained to detect breast cancer are outperforming doctors

Performance APPRAISALS

One of the most important communication tools...

Performance appraisals benefit both BigDog and our employees. It is a time to provide feedback, recognise quality performance and set expectations for future job performance. It is also a time to have candid conversations about performance that is lacking and how performance can be improved.

Evaluations are undertaken on all BigDog employees on a regular schedule, at least bi-annually, generally at the beginning of the year and the end of the financial year, so employees know it is a regular part of their employment.

BigDog management team prepares a report in advance looking back at the employees' performance over the entire review period so we can discuss your performance in a meaningful way.

Employees are provided with advanced notice as well as an appraisal form to complete so they can also be prepared to discuss issues or concerns.

Don't dread the process, enjoy the opportunity to talk with your coordinators about how both the employee and BigDog can be successful.

To provide an educational aspect to the appraisal, the form is divided up into 5 sections to match the new NDIS Practice Standards and Quality Indicators.

1. Rights and Responsibilities—the rights of participants and the responsibilities of providers that deliver supports and services to them.
2. Provider Governance and Operational Man-

agement—sets out the governance and operational management responsibilities for NDIS Providers.

3. Provision of Supports—set out the responsibilities for NDIS Providers when providing supports to participants.

4. Provision of Supports Environment—set out the environment in which supports are provided to participants.

5. Behaviour Support

The next 3 sections cover specific areas of being an important member of the team

6. Human Resources—including induction, support at work and required documentation and licences.

7. Training and Development—including personal development and skill development.

8. Workplace Health and Safety—including hazards, incidents, appropriate behaviours, risk assessments and manual handling.

Next is an Employee Survey consisting of a series of statements that broadly describe the internal dynamics of BigDog. employees indicate whether they agree or disagree with the statement as it applies by "marking" the appropriate response.

There are no right or wrong answers, so just respond truthfully. Do not think too much about your answer—go with first impressions.

Lastly there is a summary of the results as well as a summary of performance and plans for the coming year.

Staff TRAINING

What are the NDIS Practice Standards?

The NDIS Practice Standards create an important benchmark for BigDog to assess our performance, and to demonstrate how we provide high quality and safe supports and services to NDIS participants. Together with the NDIS Code of Conduct, the NDIS Practice Standards will assist NDIS participants to be aware of what quality service provision they should expect from BigDog.

The outcomes of the NDIS Practice Standards are included within the National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018. The National Disability Insurance Scheme (Quality Indicators) Guidelines 2018 list the outcomes of the NDIS Practice Standards and also the associated quality indicators BigDog can use to demonstrate conformity with the outcomes.

The NDIS Practice Standards consist of a core module and several supplementary modules that apply according to the types of supports and services NDIS providers deliver.

Each module has:

- a series of high-level, participant-focused outcomes, and
- for each outcome, quality indicators that auditors will use to assess a provider's compliance with the Practice Standards

<https://www.ndiscommission.gov.au/providers/ndis-practice-standards>

Management of Medication Training

BigDog has a commitment to the maintenance of safe and effective practices in assisting participants in the management of their individual medication regimes to the level of support they require.



BigDog will only assist with medication where a participant is not able to take medication themselves unsupervised and a pharmacist has dispensed medication into a Webster-Pak.

One of the recommendations to reduce medication errors and harm is to use the “seven rights” when assisting a participant to take their medication. Even though the role of the support worker is to assist the participant only, there is still a duty of care to ensure that these aspects are considered.

Training Dates

Rockhampton—5pm Wednesday 15th January

Rockhampton—3pm Thursday 30th January

Toowoomba—3pm Tuesday 11th February

Toowoomba—5pm Tuesday 11th February

Day Service with SHARON

January is full of things to do!

Check out the January Calendar on our website for daily activities:

Monday	Art Therapy
Tuesday	Gym
	Drum Therapy
Wednesday	Swimming
	Cook and share
Thursday	10 pin bowling
	BBQ in the park
Friday	Mail Run
	Craft morning
	Swimming

Reminder that there is no additional cost for these activities for anyone attending the Paul Myatt Community Centre on those days.

Special Events

1st	New Year's Day
15th	Big Red BBQ fundraiser
19th	Queens Park Market
22nd	Lunch at the Burrito Bar
26th	Australia Day
27th	Australia Day Holiday
	Luna New Year's Day

BigDog Day Service Toowoomba

Paul Myatt Community Centre

11-15 Alexander Street

North Toowoomba 4350

Coordinator

Sharon Price

Phone: 4512 6020

dayservice@bigdogsupport.com.au



BIG RED BBQ

Kidney Health Australia

Fundraiser

 Gold Coin Donation

11:00 am to 1:00 pm
Toowoomba Wednesday 15th January 2020
Rockhampton Friday 17th January 2020

 **Fight Kidney Disease**



HAPPY Australia Week

 **Learn about WHAT MAKES US AUSTRALIAN**

Rockhampton with

SUZANNE



Help with reviews and appeals

If you are not happy with a decision made by the NDIA, you can apply for an internal review of the decision. When you apply, you need to explain why you think the decision was wrong. You can find a copy of the application form on the NDIS website.

If you are not happy with the outcome of the internal review, you can appeal to the Administrative Appeals Tribunal for an external review. The AAT is independent of the NDIA and will review the decision. There are disability advocacy organisations that have been funded to help you through the process. They will help you free of charge. You can find a list of those organisations on the Department of Social Services website.

The Department of Social Services website has more information about the whole process, including how to get legal support.

Disability Loop has good summary of how to appeal an NDIS decision, which includes a detailed list of organisations that can help you through the process (although it hasn't been updated for a while).

<https://www.disabilityloop.org.au/>

NDIS Tune Review

There have been so many reviews into the NDIS over the past 12 months it's all been a bit confusing and exhausting. And more than a bit

frustrating – how many times do we have to say the same thing?

But the Tune Review is the biggie. It's an independent review, which means the government won't be able to ignore its recommendations. And whatever happens, the government has already promised the NDIS legislation WILL change next year.

That's why it was SO important we all had our say – because it's us, people with disability, families and carers, who know what's really going on and what needs to change.

The good news is that the Joint Standing Committee have heard you. They have taken on board everything you told them. So their recommendations pretty much mirror all your feedback and ideas.

But even more than that, they have made it clear they share your frustration that things aren't changing fast enough.

The Committee have done some incredibly thorough work over the years. And they have made good, practical, sensible recommendations that have not always been heeded.

BigDog Day Service Rockhampton

206 Murray Street,
Allenstown, Rockhampton 4701

Coordinator

Betty Cowan

Phone: 4573 4611

ssmith@bigdogsupport.com.au

sheit@bigdogsupport.com.au

Safety matters with STEVE

7 Slipping Hazards lurking at work

When we head to work each day, a slip-and-fall-accident is probably the last thing on our minds but, in fact, they are much more common than we realise.

There are steps you can take to ensure these types of accidents don't occur. According to risk engineers, here are the top seven places to look for slip-and-fall hazards.

Your feet

The shoes you wear at work can play an important role in preventing slip-and-fall accidents. Always choose footwear that is compatible with the flooring surfaces in your workplace.

Staircases

A number of factors contribute to staircase accidents, including:

- Irregular steps
- Poor lighting
- Objects left on stairs
- Improper or broken handrails
- A step in an unexpected place

Make sure to always take your time on the stairs and use caution if you spot any of the signs above.

Escalators

Escalator steps are not the correct height for normal walking, which increases the risk for a slip, trip, or fall. Do not use escalators as stairs when they are not operating.

Footpaths

Footpaths may crack due to settling surfaces, storm damage or the action of tree roots. They can also collect puddles or ice. Be especially cautious when walking outside in bad weather, and alert the building authorities if you see these hazards so they can improve the slip resistance of these surfaces.

Ramps

Slip-and-fall accidents are common on ramps as they can get slippery when it rains or snows, making the increased slope difficult to navigate. And don't get caught off-guard by a ramp with a low rise—especially when it has no handrails.

Car parks

When navigating the car parks at work, watch out for:

- Irregular surfaces
- Speed bumps
- Inadequate lighting

Speed Bumps and Wheel Stops

Speed bumps and parking blocks can be a tripping hazard. If your workplace access road and car park has these features, navigate with caution. They should be painted a bright color and properly placed.

Most importantly, if you do see a potential slip-and-fall hazard in your work environment, report it immediately. The sooner it is corrected, the safer you and your colleagues will be.

Staff information with ANN



Get involved in our community

Become a Radio Presenter by becoming a volunteer and presenter at 102.7FM!

You don't need to have any prior experience. Training is provided, and 102.7FM will support you to become a community broadcaster.

There are lots of ways to get involved at 102.7FM. Not only you can go on air with your very own radio show, but you can also help 102.7FM in other areas behind the scenes so if there's a skill you'd like to contribute to 102.7FM - let us know!

To volunteer at the station and get more information, please get in touch with 102.7FM via Facebook and Instagram or call us after 6th January on 4638 4171 between 9am and 12pm Monday to Friday.

The Queens Park Market started as a fundraiser for St Vincent's Hospital. It was first hosted beneath the Laurel trees in the upper part of the park, but after its popularity grew, it moved down to Frogs Hollow to enjoy the flatter ground and to make more room for the growing number of market stalls that lined up to join the popular Sunday Markets.

If you have a hobby or small business—stallholder sites are available for \$30 for a 3 x 3 metre site

To find out more about the Queens Park Markets, visit them on their new website or Facebook sites:

Facebook: @queensparkcraftmarket

Web: www.queensparkmarket.com.au

Email: hello@queensparkmarket.com.au

Email: queensparkmarkets@gmail.com

Our thoughts are with Rob Campbell with the loss of his father, Colin Alan Campbell.

Birthdays



January

6th	Christopher O Sonya C
7th	Suzanne S
20th	Courtney P
21st	Tyler S
22nd	Shane P

Have a great day!



THE DOG House



What's happening in

JANUARY



CARL BARRON
SKATING RINK FOR FLIES

Empire Theatre 56 Neil Street Toowoomba

Tuesday 28th January—Sunday 2nd February

When Carl was a small boy at school, he asked the teacher how Ants feel. He never got an answer all those years ago, but he still wants to know.

Voted number one comedian two years running, come along and see Carl's brand new show - Skating Rink for Flies. A night where he ponders things we all think about but never mentions. Things like plastic bags, peanut butter and the possible emotions of an ant.

Toowoomba Writer's Group

2pm Saturday 25th January 2020

Canvas Coworking Tesla Room

We're putting some thought into what you want to learn this year through the Writers' Group. Bring along your ideas, and spare time

Don't forget to join our Facebook group Toowoomba Writers' Community and come along to our monthly meetings on the last Saturday of each month!



Sunday 19th January

8 am—1 pm

Queens Park Lindsay
Street Toowoomba

Open Wardrobe Supporting Protea place

CLOTHES - SHOES - HATS -
ACCESSORIES - HANDBAGS -
ACTIVE WARE & MORE

**QUALITY BRANDS
GENTLY WORN &
NEW ITEMS**



PROTEA Boutique

SATURDAY 11TH JANUARY

10AM TO 2 PM

**131 RUSSELL ST
TOOWOOMBA**





Celebrate
what's
great!

The marking of the 26th January is an important date in Australia's history and has changed over time. Starting as a celebration for emancipated convicts and evolving into what is now a celebration of Australia that reflects the nation's diverse people.

The date has long been a difficult symbol for many Aboriginal and Torres Strait Islander people who see it as a day of sorrow and mourning.

1770 Captain James Cook raised the Union Jack on what is now called Possession Island on 22 August to claim the eastern half of the continent as New South Wales for Great Britain.

1788 Captain Arthur Phillip, commander of the First Fleet of eleven convict ships from Great Britain, and the first Governor of New South Wales, arrived at Sydney Cove on 26th January and raised the Union Jack to signal the beginning of the colony.

1818 Governor Macquarie acknowledged the day officially as a public holiday on the thirtieth anniversary. The previous year he accepted the recommendation of Captain Matthew Flinders, circumnavigator of the continent, that it be called Australia.

1838 Proclamation of an annual public holiday for 26 January marked the Jubilee of the British occupation of New South Wales.

1984 Australians ceased to be British subjects. Advance Australia Fair replaced God Save the Queen as the national anthem.

Australia Day is an established and significant day in the national calendar with 4 in 5 Australians seeing it as 'more than a day off' and over 16,000 people choosing it to become new citizens each year.

JPs in the Community

Justice of the Peace

This service is available at the Paul Myatt Community Centre 11-15 Alexander Street Toowoomba (please make an appointment)

The **JPs in the Community Program** is also available through major shopping centres, libraries, court houses and hospitals.

BigDog

Contact Us

BigDog Support Services

232 Ruthven Street
Toowoomba QLD 4350

PO Box 234
Harlaxton QLD 4350

(07) 4632 9559

1800 22 44 32

0427 408 698 (On Call)

www.bigdogsupport.com.au

What's happening at **BigDog**



**Lawn mowing
Whipper snipping
Garden Care**

From
\$46.20
per team member

A well maintained yard provides a great look and feel to any home and increases the appeal of your property

**Bookings
4632 9559**





**Quality Work
Friendly Service
Reliability**

ndis
REGISTERED
PROVIDER

Dusting
Vacuuming
Mop floors
Kitchens
Bathrooms
Toilets

From
\$41.43
Per person

**Bookings
4632 9559**

Cleaning is for an average residential unit or home on a regular basis on an NDIS service contract, using BigDog cleaning equipment.
Cleaning teams consist of 2 members and charged per person per hour



At home or in
the community
BigDog works with
you to achieve
your goals

registered NDIS provider

www.bigdogsupport.com
Toowoomba | Rockhampton



BigDog 1800 22 44 36

